

## Still Using Spreadsheets for Scheduling and Attendance?

TixTime replaces spreadsheets for scheduling, time and attendance, and employee management in your contact center. A few benefits are:

### **Schedule Charts**

For each campaign visually determine how many agents are working per interval to ensure proper staffing throughout the day.

### **Accurate Event Tracking**

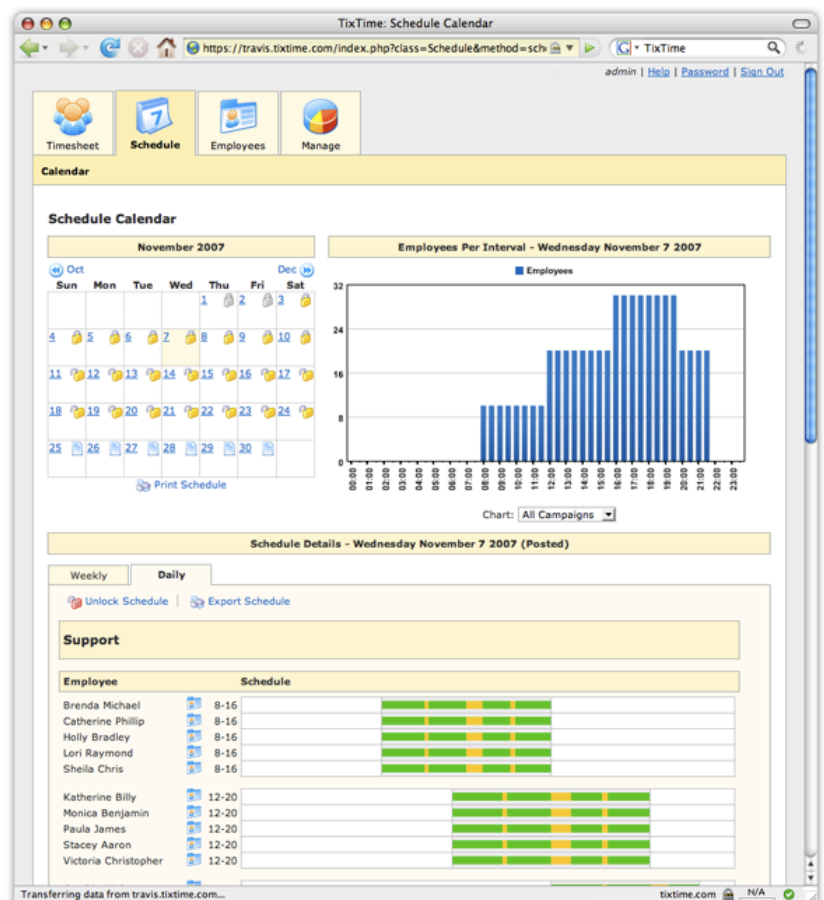
TixTime automatically tracks events (Lates, for example) as they happen and makes lookups per employee simple, helping improve schedule adherence.

### **Realtime Operation Status**

Quickly see who is up next for breaks and lunches through color coding, who is missing from their shift without calling in, and any employees working overtime.

### **Reduce Payroll Errors**

Save frustration and improve the bottom line by reducing payroll errors caused by punch mistakes, lost sticky notes, and even lost entire timesheets.



TixTime is web-based software for Time and Attendance, Scheduling, and Employee Management specifically for Contact Centers.

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